NINETEENTH ITEM ON THE AGENDA

Report of the Director-General

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I. Obituary

Mr. Arthur João Donato

1. The Director-General announces with deep regret the death on 20 December 2002 of Mr. Arthur João Donato, former Employer member of the Governing Body.

2. Born in 1922, Mr. Donato obtained a diploma in law from the University of Brazil in 1945 and received a Doctorate in Public Administration in 1948. As a lawyer he specialized in civil and work-related affairs. Later he assumed various high functions in industrial enterprises and in the employers’ organizations of Brazil.

3. From June 1998 to June 2001, he was a member of the Management Board of the International Organisation of Employers and, from June 2001 to June 2002, IOE Vice-President for South America.

4. Mr. Donato was a deputy member of the ILO Governing Body from 1996 to 1999 and a regular member from 1999 to 2002. He attended many sessions of the International Labour Conference as head of the Employers’ delegation of his country. In 2001 he was elected Employers’ Vice-President of the Conference. He will be remembered for his calm sincerity and commitment to the many causes he espoused.

5. The Governing Body will no doubt request the Director-General to convey its sympathy to the family of Mr. Donato and the National Confederation of Industries of Brazil.

II. Progress in international labour legislation

Ratifications of Conventions

6. Since the preparation of the document submitted to the 285th Session of the Governing Body, the Director-General has registered the following 26 ratifications of international labour Conventions, bringing the total number registered on 21 January 2003 to 7,089.

Antigua and Barbuda

Ratifications registered on 16 September 2002:

Employment Policy Convention, 1964 (No. 122)
Minimum Wage Fixing Convention, 1970 (No. 131)
Workers’ Representatives Convention, 1971 (No. 135)
Human Resources Development Convention, 1975 (No. 142)
Tripartite Consultation (International Labour Standards) Convention, 1976 (No. 144)
Labour Administration Convention, 1978 (No. 150)
Labour Relations (Public Service) Convention, 1978 (No. 151)
Collective Bargaining Convention, 1981 (No. 154)
Occupational Safety and Health Convention, 1981 (No. 155)
Termination of Employment Convention, 1982 (No. 158)
Occupational Health Services Convention, 1985 (No. 161)
Worst Forms of Child Labour Convention, 1999 (No. 182)

Brazil

Ratification registered on 18 December 2002:
Night Work Convention, 1990 (No. 171)

Fiji

Ratification registered on 3 January 2003:
Minimum Age Convention, 1973 (No. 138)

Italy

Ratification registered on 7 November 2002:
Health Protection and Medical Care (Seafarers) Convention, 1987 (No. 164)

Mauritius

Ratifications registered on 18 December 2002:
Equal Remuneration Convention, 1951 (No. 100)
Discrimination (Employment and Occupation) Convention, 1958 (No. 111)

Netherlands

Ratification registered on 31 October 2002:
Home Work Convention, 1996 (No. 177)

Nigeria

Ratifications registered on 2 October 2002:
Discrimination (Employment and Occupation) Convention, 1958 (No. 111)
Minimum Age Convention, 1973 (No. 138)
Worst Forms of Child Labour Convention, 1999 (No. 182)
Peru

*Ratification registered on 13 November 2002:*
Minimum Age Convention, 1973 (No. 138)

Romania

*Ratification registered on 23 October 2002:*
Maternity Protection Convention, 2000 (No. 183)

Sri Lanka

*Ratification registered on 7 January 2003:*
Abolition of Forced Labour Convention, 1957 (No. 105)

Swaziland

*Ratifications registered on 23 October 2002:*

Minimum Age Convention, 1973 (No. 138)

Worst Forms of Child Labour Convention, 1999 (No. 182)


7. Since the preparation of the document submitted to the 285th Session of the Governing Body, the Director-General has received the following acceptance of the instrument:

   **Botswana** Acceptance 26 November 2002

The total number of ratifications and acceptances is now 74, including six States of chief industrial importance.

8. The Director-General hopes that, further to the 2002 ratification campaign requested by the Governing Body, the pace of conveyance of the 43 ratifications or acceptances still necessary for the amendment to come into force will henceforth be accelerated.

III. Internal administration

9. Article 4.2(d) of the Staff Regulations states:

   Vacancies in the Director and Principal Officer category shall be filled by the Director-General by transfer in the same grade, promotion or appointment. Such promotions or appointments, other than to vacancies in technical cooperation projects, shall be reported to the Governing Body with a short statement of the qualifications of the persons so promoted or appointed. …
10. The following appointments and promotions are accordingly reported to the Governing Body.

**Mr. Roger Böhning (Germany)**

Promoted to D.2 as Director of the InFocus Programme on Promoting the Declaration with effect from 1 June 2002. Promotion to D.1 was reported to the Governing Body in March 1989.

**Ms. Christine Evans-Klock (United States)**

Appointed Director of the ILO Area Office and East Asia Multidisciplinary Advisory Team in Bangkok with effect from 1 February 2003. Promotion to D.1 was reported to the Governing Body in March 2001.

**Mr. François Eyraud (France)**

Appointed Chief of the Conditions of Work Programme (CONDIT) with effect from 1 November 2002. Promotion to D.1 was reported to the Governing Body in November 1998.

**Mr. José Ricardo Hernández-Pulido (Mexico)**

Appointed Director of the ILO Andean Multidisciplinary Advisory Team in Lima and promoted to D.1 with effect from 1 January 2003. Born in 1949.

Graduated from the Escuela de Derecho Universidad de Guanajuato, Guanajuato, Mexico, in 1970 with a “Licenciado en Derecho” and from the Université de Paris I, Pathéon, Sorbonne, in 1976 with a “Docteur en Droit” and a “DEA: Travail et formation”.

Mr. Hernández-Pulido began his career with the ILO in 1980 as a Research Assistant in the Conditions of Work and Life Branch. In 1982 he was appointed Junior Legal Officer in the Office of the Legal Adviser. In 1985 he held the position of Application Officer in the Application of Standards Branch and in 1991 Principal Spanish Language Officer in the Official Relations Branch. In 1995, Mr. Hernández-Pulido transferred to MDT Dakar, Senegal, as International Labour Standards Specialist, returning to headquarters in 1998 as Chief of the General Labour Conditions Section in the Social Protection and Working Conditions Branch in Geneva.

**Ms. Hong-Trang Perret-Nguyen (France)**

Appointed ILO Liaison Officer in Yangon, Myanmar, from 1 October 2002. Promotion to D.1 was reported to the Governing Body in May 1989.

**Mr. Loïc Picard (France)**

Appointed Legal Adviser to the International Labour Office and promoted to D.2 with effect from 1 January 2003. Promotion to D.1 was reported to the Governing Body in March 2000.
**Ms. Grace Strachan (Jamaica)**

Appointed Director of the ILO Caribbean Office and Multidisciplinary Advisory Team in Port-of-Spain, Trinidad and Tobago, with effect from 1 January 2003. Born in 1950. Graduated from the University of the West Indies, Mona, Jamaica, with a Bachelor of Science (Management Studies) in 1973 and from Northeastern University, Boston, with a Master of Arts (Economics) in 1979.

Ms. Strachan began her career with the ILO in 1988 as LMI consultant on a Joint Project with the World Bank and Caribbean Development Bank on Technical and Vocational Education in OECS Countries. Between 1990 and 1998, she held several positions in MDT-Port of Spain including that of Senior Specialist on Employment and Labour Market Policies. On transfer to Geneva headquarters Ms. Strachan assumed the position of Senior Economist/Labour Market Analyst in the Employment and Labour Market Policies Branch, and from 2000 held the position of Chief, Employment Product in the Employment Strategy Department. She has authored several papers on Caribbean economic, social and labour market issues and launched the publication of an annual Digest on Caribbean Labour Statistics. She has also worked on employment and labour market issues in the African, Asian and Pacific and Middle Eastern regions and was involved in the setting-up of the United Nations Secretary-General’s Youth Employment Network, a joint ILO/UN/World Bank initiative.

Prior to the ILO, Ms. Strachan had a distinguished career with the Government of Jamaica.

**Mr. Guy Thijs (Belgium)**

Appointed Director of Operational Activities, IPEC, and promoted to D.1 with effect from 1 November 2002. Born in 1961.

Graduated from the Free University of Brussels, Belgium, in 1982 with a Candidate in Political and Administrative Sciences and completed a Licentiate in Political Sciences (specializing in international relations and public administration) in 1984.

Following a number of years as research assistant at the Free University of Brussels, Mr. Thijs began his career with the ILO in 1988 as a Junior Programme Officer in the ILO Area Office, Jakarta. In 1992 he held the position of Subregional Programme Coordinator for IPEC activities in South-East Asia. He transferred to Bangkok in 1994 assuming wider responsibilities for IPEC activities in East and South-East Asia. Mr. Thijs transferred to headquarters to take up the position of Senior Programme Officer in the International Programme on the Elimination of Child Labour (IPEC) in 1998 and was promoted to Head of IPEC’s Country Programme Support and Reporting Unit in 2002. He has authored various papers on child labour and contributed a chapter to the ILO publication: *Action against child labour*, Geneva, ILO, 2000.
IV. Publications and documents

11. The publications listed below have become available for sale at ILO headquarters since the 283rd Session (March 2002) of the Governing Body.

International Labour Conference

12. The following reports for the 89th Session (2001) of the International Labour Conference have been issued in English, French and Spanish:

Record of Proceedings

Volume I – Provisional Records, index of speakers, delegations.
Volume II – Committee reports, authentic texts, resolutions.

13. The following reports for the 90th Session (2002) of the International Labour Conference have been issued in English, French and Spanish:

Record of Proceedings

Volume I – Provisional Records, index of speakers, delegations.
Volume II – Committee reports, authentic texts, resolutions.

Report II
Information concerning the Programme and Budget for 2002-03 and other financial and administrative questions.

Report III(2)
Lists of ratifications by Convention and by country (as of 31 December 2001).

14. The following reports of the 90th Session (2002) of the International Labour Conference have been issued in English, French, Spanish, German, Russian, Arabic and Chinese:

Report I(A)

Report I(B)

Report II
Information concerning the Programme and Budget for 2002-03 and other financial and administrative questions.

Report III(1A)

Report III(1B)
Dock work: Social repercussions of new methods of cargo handling.

Report IV(2A)
Promotion of cooperatives.

Report IV(2B)
Promotion of cooperatives.

Report V(2A)
Recording and notification of occupational accidents and diseases and ILO list of occupational diseases.
Report V(2B)  Recording and notification of occupational accidents and diseases and ILO list of occupational diseases.

Report VI  Decent work and the informal economy.

Report VII(2)  Withdrawal of 20 recommendations.


15. The following reports for the 91st Session (2003) of the International Labour Conference have been issued in English, French and Spanish, German, Russian, Arabic and Chinese:

Report IV(1)  Learning and training for work in the knowledge society.

Report IV(2)  Learning and training for work in the knowledge society: The constituents’ views.

Report VII(1)  Improved security of seafarers’ identification.

**Fifteenth American Regional Meeting**

16. The following report has been issued in English, French and Spanish:

Report of the Director-General:

– Globalization and decent work in the Americas;


**Sectoral Activities Programme**

17. The following reports have been issued in English, French and Spanish:


– *Note on the proceedings* of the Tripartite Meeting on the Promotion of Good Industrial Relations in Oil and Gas Production and Oil Refining

– *Note on the proceedings* of the Tripartite Meeting on Employment, Employability and Equal Opportunities in the Postal and Telecommunications Services.

– *Note on the proceedings* of the Tripartite Meeting on Lifelong Learning in the Mechanical and Electrical Engineering Industries.

– Report for discussion at the Tripartite Meeting of the Postal and Telecommunications Services: Employment, Employability and Equal Opportunities in the Postal and Telecommunications Services.

– Report for discussion at the Tripartite Meeting of the Mechanical and Electrical Engineering Industries: Lifelong Learning in the Mechanical and Electrical Engineering Industries.


– Report for discussion at the Joint Meeting of the Health Services: Social Dialogue in the Health Services: Institutions, capacity and effectiveness.


Periodical publications

18. The following issues have been published or are in press in the languages indicated:


– International Labour Documentation, Nos. 6-12, 2001 (English only). Discontinued as from 2002 edition.


**Non-periodical publications**

19. The following volumes have been issued or are in press in the following languages (other languages indicated in parentheses):

**English**

– *Action against sexual harassment at work in Asia and the Pacific* (Easmat/Bangkok).
– *Actuarial practice in social security*.
– *Alcohol and drug-related problems at work. The shift to prevention*.
– *Combating child labour and HIV/AIDS in sub-Saharan Africa*.
– *Combating child labour: A handbook for labour inspectors*.
– *The Committee on Freedom of Association: Its impact over 50 years* (French and Spanish).
– *Corporate success through people: Making international labour standards work for you*.
– *Decent work in Denmark. Employment, social efficiency and economic security*.
– *Decent work for all: Targeting full employment in Thailand*.
– *Employment of people with disabilities. The impact of legislation (East Africa)*.
– *The future of work, employment and social protection. The dynamics of change and the protection of workers* (French).
– *The future of work, employment and social protection. The search for new securities in a world of growing uncertainties* (French).
– *Gender equality: A guide to collective bargaining*.
– *Global employment trends* (French and Spanish).
– *Guidelines for the use of the ILO international classification of radiographs on pneumoconiosis (ed. 2000) (OSH 22)*.
– *A guide to the tripartite declaration of principles concerning multinational enterprises and social policy* (French and Spanish).
– A guide to worker displacement: Some tools for reducing the impact on workers, communities and enterprises.

– HIV/AIDS and the world of work. ILO code of practice (French and Spanish).

– International classification of radiographs of pneumoconiosis (revised 2000) (22 standard radiographs) and guidelines (OSH 22).


– Labour inspection. A guide to the profession.

– Labour issues in export processing zones in South Asia: Role of social dialogue.


– Managing disability in the workplace. ILO code of practice (French and Spanish).

– Measuring the non-observed economy. A handbook.

– Microfinance in industrialized countries.

– Organized labour in the twenty-first century (INST).


– Promoting gender equality.

– Promoting harmonious labour relations in India: Role of social dialogue.

– Social re-insurance: A new approach to sustaining community health financing.

– Social security. A new consensus (French and Spanish).

– A statistical profile of the teaching profession (French).

– Supporting workplace learning for high-performance working.

– Training for decent work (Spanish).

– Transformation and migration in Central and Eastern Europe.

– Tripartite consultation: Ratify and apply Convention No. 144 (French and Spanish).


– The work of giants.

French

– Encyclopédie de sécurité et de santé au travail, 3e édition, vol. III.

– Les principes de la sécurité sociale – vol. I.
– L’administration de la sécurité sociale – vol. II.
– L’assurance maladie de la sécurité sociale – vol. V.
– Principes directeurs concernant les systèmes de gestion de la sécurité et de la santé au travail (ILO-OSH 2001).

– Rapport sur l’emploi dans le monde 2001 (Spanish).
– La reprise de l’emploi en Europe (Spanish).
– Le service public de l’emploi dans un marché du travail en mutation.

Spanish

– Actores sociales y formación en Argentina (aportes para el diálogo social y la formación 2).
– Alianzas entre formación y competencia.
– Argentina: Una década de convertibilidad. Un análisis del crecimiento, el empleo y la distribución del ingreso.
– Capacitación y formación profesional para jóvenes en Uruguay.
– De la informalidad a la modernidad.
– El derecho a la formación profesional y las normas internacionales.
– Derecho de los empleadores. Estudio de países.
– Desarrollo local y formación.
– Desempleo juvenil y política de empleo: Una perspectiva global.
– Diálogo social sobre formación en Brasil (aportes para el diálogo social y la formación 3).
– Diálogo social sobre formación en México (aportes para el diálogo social y la formación 4).
– Diálogo social sobre formación en Paraguay (aportes para el diálogo social y la formación 5).
– Diálogo social sobre formación en Uruguay (aportes para el diálogo social y la formación 6).
– Diálogo social sobre formación : Una perspectiva desde los países del MERCOSUR y México (aportes para el diálogo social y la formación 7).
– Diálogo social, formación profesional e institucionalidad.
– Diálogo y concertación social sobre formación en España.
– Educación para el trabajo en áreas rurales de bajos ingresos.
– Formación para el trabajo: Pública o privada?
– Formación profesional. Nuevas tendencias y perspectivas.
– Formación profesional en el cambio de siglo.
– Formación profesional en la integración regional.
– Formación y empresa.
– Formación, pobreza y exclusión.
– Gestión bipartita de la formación continua.
– Guía para la recuperación de experiencias de integración.
– Guía práctica de la libertad sindical.
– Hacia el objetivo del pleno empleo.
– Hacia una economía mundial socialmente sostenible. Un análisis de los pilares sociales de la globalización.
– Jóvenes y empleo en los noventa.
– Legislación comparada sobre formación profesional: Una visión desde los convenios de la OIT.
– Manual para la defensa de la libertad sindical (segunda edición revisada).
– Negociación colectiva articulada. Una propuesta estratégica.
– Negociación colectiva sobre formación en el MERCOSUR (aportes para el diálogo social y la formación 1).
– Pensiones de seguridad social. Desarrollo y reforma.
– Pensiones no contributivas y asistenciales.
– Políticas de empleo, formación y diálogo social – discusión conceptual y aproximación empírica al caso uruguayo (aportes para el diálogo social y la formación 8).
– Principios fundamentales de salud y seguridad en el trabajo.
– Productividad en las organizaciones.
– La reforma laboral en América Latina: Un análisis comparado.
– Romper el techo de cristal. Las mujeres en puestos de dirección.
– El servicio público de empleo en un mercado de trabajo cambiante.
– Tendencias mundiales del empleo (inglés y francés).
– Trabajo decente y formación profesional (Boletín 151).
– Trabajo y comprensión del mundo.
– Veinte años de educación y trabajo.

Portuguese
– A greve: O direito e a flexibilidade.

CD-ROMs

20. The following CD-ROMs have been issued in the languages indicated:

– Codes of conduct and multinational enterprises (English).
– How to read a balance sheet (English, French and Spanish).

E-books

21. The following publications are available in navigable PDF format, in English only:

– Accident prevention on board ship at sea and in port.
– Ambient factors in the workplace. An ILO code of practice.
– Breaking through the glass ceiling. Women in management.
– Fundamental principles of occupational safety and health.
– HIV/AIDS and the world of work. An ILO code of practice.
– Management of alcohol and drug-related issues in the workplace.
– Prevention of major industrial accidents.
– Protection of workers’ personal data.
– Recording and notification of occupational accidents and diseases.
– Safety and health in forestry work.
Towards a socially sustainable world economy. An analysis of the social pillars of globalization.

Women, gender and work.

Agreements with commercial and non-profit making publishers and distributors

22. The following agreements have been signed since the 283rd Session of the Governing Body:

- Property rights and the access of the poor to capital: The role of collateral (original English edition)
- Employers’ Federation of India (EFI), India
- Working time: Its impact on safety and health (original English edition)
- Occupational Safety and Health Research Institute (OSHRI), Korea
- Bangladesh: Economic and social challenges of globalization (original English edition)
- The University Press Limited, Bangladesh
- Appropriate food packaging (reprint)
- ITDG Publishing, United Kingdom
- Guidelines on occupational safety and health management systems. ILO-OSH 2001 (reprint)
- PRO-RISK Management Services, South Africa
- Women, gender and work. What is equality and how do we get there? (reprint)
- Rawat Publications, India
- La sécurité sociale à l’horizon 2000 (reprint)
- Université Laval, Canada
- HIV/AIDS and the world of work. An ILO code of practice (reprint)
- Department of Labour Protection and Welfare, Thailand
- Start your business (Thai adaptation) (reprint)
- Institute for Small and Medium Enterprises Development, Thailand
- Child labour: An information kit for teachers, educators and their organizations (Portuguese reprint)
- Ministério de Educação, Brazil
- Start your business. Business awareness (Vietnamese edition) (reprint with adaptation)
- Vietnam Chamber of Commerce and Industry, Viet Nam
- Start your business. Business planning (Vietnamese edition) (reprint with adaptation)
- Vietnam Chamber of Commerce and Industry, Viet Nam
- Start your business. Programme implementation manual (Vietnamese edition) (reprint with adaptation)
- Vietnam Chamber of Commerce and Industry, Viet Nam
- Improve your business basics. International edition (reprint with adaptation)
- Employers Confederation of the Philippines (ECOP), Philippines

Safety and health in forestry work. An ILO code of practice. Second edition (Bahasa Indonesia edition) Department of Manpower and Transmigration, Indonesia

Key indicators of the labour market 2001-02 (Chinese edition) Ministry of Labour and Social Security, China

Portworker Development Programme – CD-ROM (16 modules) (Chinese edition) Shanghai Maritime University, China

Making guarantee funds work for small and micro-enterprises (Chinese edition) The Economic Science Press, China

Negotiating flexibility. The role of the social partners and the State (Croatian edition) American Center for International Labor Solidarity, AFL-CIO, Croatia

Fundamental principles of occupational health and safety (Estonian edition) Estonian Ministry of Social Affairs, Republic of Estonia

HIV/AIDS and the world of work. An ILO code of practice (Ewe edition) Ghana Employers’ Association, Ghana

HIV/AIDS and the world of work. An ILO code of practice (Ga edition) Ghana Employers’ Association, Ghana

HIV/AIDS and the world of work. An ILO code of practice (Hausa edition) Ghana Employers’ Association, Ghana

HIV/AIDS and the world of work. An ILO code of practice (Twi edition) Ghana Employers’ Association, Ghana

Managing disability in the workplace. An ILO code of practice (Finnish edition) Ministry of Labour, Finland

Social re-insurance: A new approach to sustaining community health financing (French edition) ESKA, France

Portworker Development Programme (Greek edition) Thessaloniki Port Authority SA, Greece

The impact of decentralization and privatization on municipal services (Japanese edition) Japan Centre for Local Autonomy, Japan

Managing disability in the workplace. An ILO code of practice (Japanese edition) Osaka City Vocational Rehabilitation Centre for the Disabled, Japan

Recording and notification of occupational accidents and diseases. An ILO code of practice (Japanese edition) Rodokijun Chosakai Co. Ltd., Japan
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<th>Title</th>
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<td>Eliminating the worst forms of child labour. A guide to ILO Convention No. 182 (Japanese edition)</td>
<td>The Japanese Group of the Inter-Parliamentary Union, Japan</td>
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<td>Managing vocational training systems. A handbook for senior administrators (Korean edition)</td>
<td>Human Resources Development Service of Korea, Republic of Korea</td>
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<td>Youth unemployment and employment policy. A global perspective (Korean edition)</td>
<td>Human Resources Development Service of Korea, Republic of Korea</td>
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<td>Guidelines on occupational safety and health management systems. ILO-OSH 2001 (Korean edition)</td>
<td>Korea Occupational Safety and Health Agency (KOSHA), Republic of Korea</td>
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<td>Placement of job-seekers with disabilities. Elements of an effective service (Mongolian edition)</td>
<td>Ministry of Social Welfare and Labour (Mongolia), Mongolia</td>
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<td>The public employment service in a changing labour market (Polish edition)</td>
<td>Ministry of Labour and Social Policy, Poland</td>
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<td>Guidelines on occupational safety and health management systems. ILO-OSH 2001 (Portuguese edition)</td>
<td>Instituto de Desenvolvimento e Inspecção das Condições, Portugal</td>
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<td>HIV/AIDS and the world of work. An ILO code of practice (A4 format) (Portuguese edition)</td>
<td>Ministério do Trabalho e da Solidariedade (Portugal), Portugal</td>
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<td>Managing disability in the workplace. An ILO code of practice (Slovenian edition)</td>
<td>Federation of Disabled Workers of Slovenia, Slovenia</td>
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<td>Managing disability in the workplace. An ILO code of practice (Slovenian edition)</td>
<td>Institute for Rehabilitation, Slovenia</td>
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<td>Convenios y recomendaciones internacionales del trabajo (Spanish edition)</td>
<td>Ministerio de Trabajo y Asuntos Sociales, Spain</td>
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<td>Managing emerging health-related problems at work. SOLVE (Thai edition)</td>
<td>Department of Labour Protection and Welfare, Thailand</td>
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<td>New prevention strategies for labour inspection (Turkish edition)</td>
<td>Ministry of Labour and Social Security, Turkey</td>
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<td>Negotiating flexibility. The role of the social partners and the State</td>
<td>Türkiye Is Kurumu Genel Müdürlüğü, Turkey</td>
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<td>Getting hired: A guide for jobseekers who face barriers to employment</td>
<td>World Rehabilitation Fund, Cambodia</td>
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<td>Getting hired: A trainer’s manual for conducting a workshop for jobseekers who face barriers to employment</td>
<td>World Rehabilitation Fund, Cambodia</td>
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<tr>
<td>Managing disability in the workplace. An ILO code of practice (Japanese serialization)</td>
<td>Japan Society for Rehabilitation of Persons, Japan</td>
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<td>Safety and health in small-scale surface mines: A handbook (microform and CD-ROM)</td>
<td>Barbour Index, United Kingdom</td>
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<td>The cost of violence/stress at work and the benefits of a violence/stress-free working environment (microform and CD-ROM)</td>
<td>Barbour Index, United Kingdom</td>
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<tr>
<td>Barefoot research: A workers’ manual for organizing on work security (microform and CD-ROM)</td>
<td>Barbour Index, United Kingdom</td>
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<td>Workplace violence in the health sector. State of the art (microform and CD-ROM)</td>
<td>Barbour Index, United Kingdom</td>
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<tr>
<td>Terms and conditions of employment of part-time and temporary workers in the public service. Joint Committee on the Public Service, fifth session, Geneva, 1994. Sectoral Activities Programme (microform)</td>
<td>LexisNexis Academic and Library Solutions, United States</td>
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<td>Various forms of employment in the food and drink industries. Working paper SAP2.45/WP.86 (microform)</td>
<td>LexisNexis Academic and Library Solutions, United States</td>
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<td>Health-care personnel in Central and Eastern Europe (microform)</td>
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<td>Steel in the new millennium: Nine case studies (microform)</td>
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<td>The Dutch flower sector: Structure, trends and employment (microform)</td>
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<td>Studies on the social dimensions of globalization – Chile (microform)</td>
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<td>Studies on the social dimensions of globalization – Bangladesh (microform)</td>
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<td>Occupational safety and health in the food and drink industries</td>
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<td>Industry steels itself for change: Restructuring the iron and steel</td>
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Point for decision: Paragraph 5.